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# **Departmental Quarterly Performance Report**

**Miami-Dade Housing Agency**

**Reporting Period:  
FY 2003-04  
2nd Quarter**

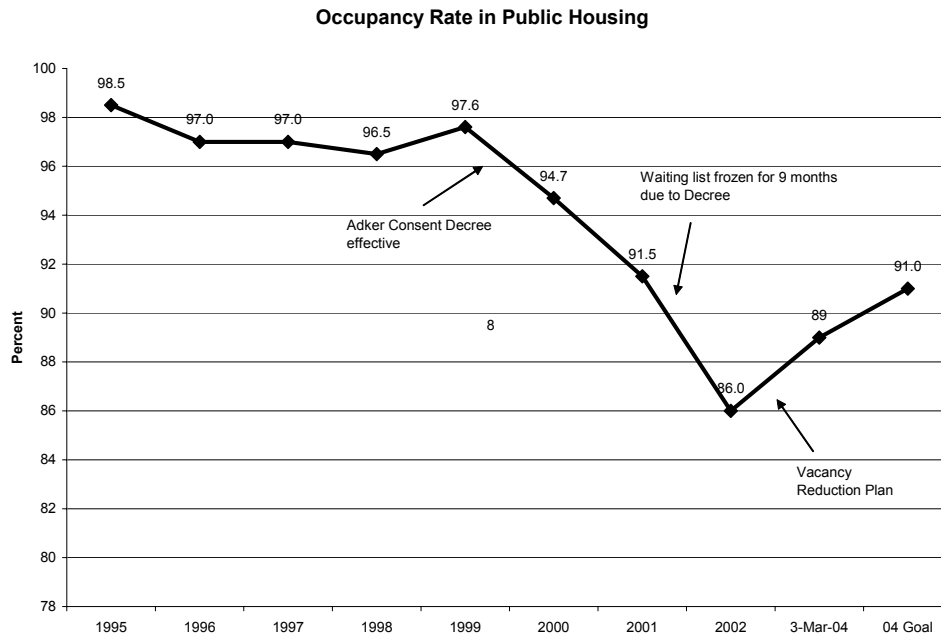
<b>I. Performance Initiatives</b>	<b>Page 2</b>
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**MAJOR PERFORMANCE INITIATIVES**

County Mgr. Priority (Bold One): *People* **Service** *Technology* *Fiscal Responsibility*

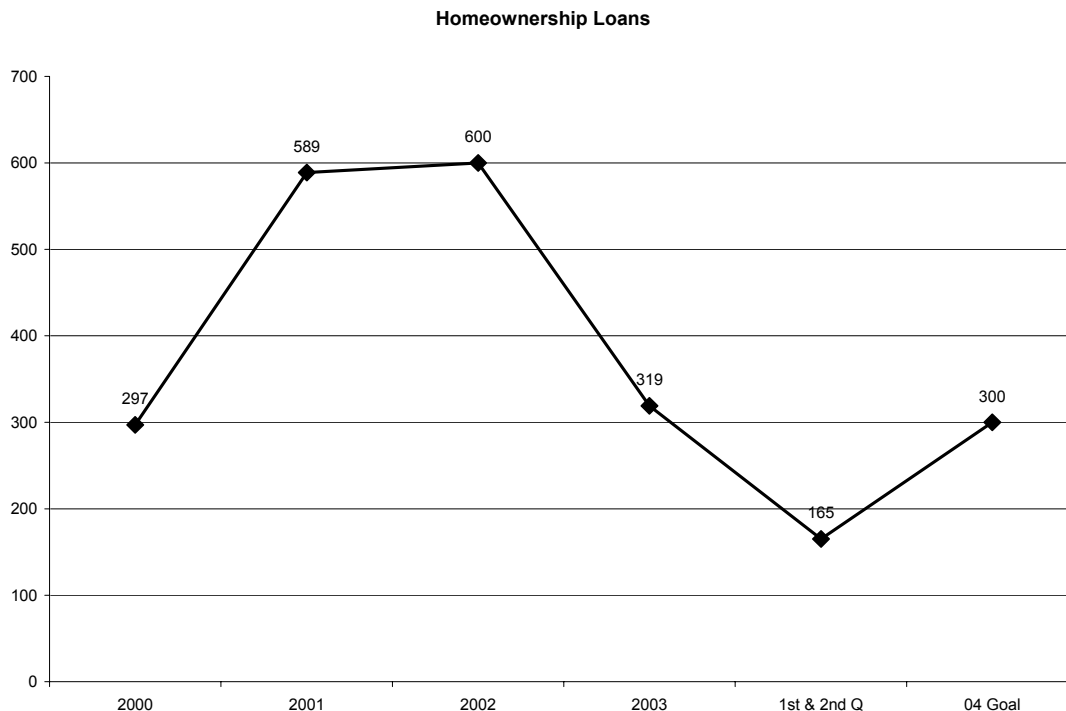
Achieve a 90% occupancy rate in public housing



☒ *Strategic Plan*  
☒ *Business Plan*  
☐ *Budgeted Priorities*  
☒ *Customer Service*  
☐ *ECC Project*  
☐ *Workforce Dev.*  
☐ *Audit Response*  
☐ *Other* \_\_\_\_\_  
*(Describe)*

County Mgr. Priority (Bold One): *People* **Service** *Technology* *Fiscal Responsibility*

Issued 85 home ownership loans valued at \$2.99 million, 26 home rehabilitation loans valued at \$496,000 through the affordable housing program from January 2004 through March 2004.



☒ *Strategic Plan*  
☒ *Business Plan*  
☐ *Budgeted Priorities*  
☒ *Customer Service*  
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☐ *Other* \_\_\_\_\_  
*(Describe)*

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<div>County Mgr. Priority (Bold One): <i>People</i> <b>Service</b> <i>Technology</i> <i>Fiscal Responsibility</i></div> <div>Achieve a 97% lease-up rate in Private Rental Housing</div> <div><div>Section 8 Average Lease-up Rate</div><table><thead><tr><th>Year</th><th>Percent</th></tr></thead><tbody><tr><td>1999</td><td>90.0</td></tr><tr><td>2000</td><td>83.5</td></tr><tr><td>2001</td><td>89.0</td></tr><tr><td>2002</td><td>87.7</td></tr><tr><td>2003</td><td>94.0</td></tr><tr><td>04 1st Q</td><td>102.0</td></tr><tr><td>04 Goal</td><td>97.0</td></tr></tbody></table></div>	Year	Percent	1999	90.0	2000	83.5	2001	89.0	2002	87.7	2003	94.0	04 1st Q	102.0	04 Goal	97.0	<div><div><input checked="" type="checkbox"/> Strategic Plan</div><div><input checked="" type="checkbox"/> Business Plan</div><div><input type="checkbox"/> Budgeted Priorities</div><div><input checked="" type="checkbox"/> Customer Service</div><div><input checked="" type="checkbox"/> ECC Project</div><div><input type="checkbox"/> Workforce Dev.</div><div><input type="checkbox"/> Audit Response</div><div><input type="checkbox"/> Other</div></div> <div>(Describe)</div>
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<div>County Mgr. Priority (Bold One): <i>People</i> <b>Service</b> <i>Technology</i> <i>Fiscal Responsibility</i></div> <div>The Scott-Carver HOPE VI project is 87% vacated with 71% of residents using Section 8 vouchers for relocation; Section 1 demolition is 95% complete; demolition of Sector IV and Carver homes to commence soon. Site work plans for Sector I are being processed for permitting; bid documents are ready and plans for single family homes for Sector 1 are 70% complete. Final plat is in last stage of approval.</div>	<div><div><input type="checkbox"/> Strategic Plan</div><div><input checked="" type="checkbox"/> Business Plan</div><div><input type="checkbox"/> Budgeted Priorities</div><div><input checked="" type="checkbox"/> Customer Service</div><div><input type="checkbox"/> ECC Project</div><div><input type="checkbox"/> Workforce Dev.</div><div><input type="checkbox"/> Audit Response</div><div><input type="checkbox"/> Other</div></div> <div>(Describe)</div>																
<div>County Mgr. Priority (Bold One): <b>People</b> <i>Service</i> <i>Technology</i> <i>Fiscal Responsibility</i></div> <div>The Beautification Program in the HOPE VI target area continues to be successful with the second phase underway. To date 471 homes have been beautified and 38 small contractors have been certified. Developers in the award winning Infill Program are being encouraged to use these newly certified contractors in the construction of new homes.</div>	<div><div><input type="checkbox"/> Strategic Plan</div><div><input checked="" type="checkbox"/> Business Plan</div><div><input type="checkbox"/> Budgeted Priorities</div><div><input checked="" type="checkbox"/> Customer Service</div><div><input type="checkbox"/> Workforce Dev.</div><div><input type="checkbox"/> ECC Project</div><div><input type="checkbox"/> Audit Response</div><div><input type="checkbox"/> Other</div></div> <div>(Describe)</div>																
<div>County Mgr. Priority (Bold One): <b>People</b> <i>Service</i> <i>Technology</i> <i>Fiscal Responsibility</i></div> <div>Reviewed 18 lots with 8 approved for in-fill; 56 lots were sold to private developers and 19 lots were conveyed to not-for-profit organizations.</div>	<div><div><input type="checkbox"/> Strategic Plan</div><div><input checked="" type="checkbox"/> Business Plan</div><div><input type="checkbox"/> Budgeted Priorities</div><div><input checked="" type="checkbox"/> Customer Service</div><div><input type="checkbox"/> Workforce Dev.</div><div><input type="checkbox"/> ECC Project</div><div><input type="checkbox"/> Audit Response</div><div><input type="checkbox"/> Other</div></div> <div>(Describe)</div>																

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**PERSONNEL SUMMARY**

***A. Filled/Vacancy Report***

NUMBER OF FULL-TIME POSITIONS*	Filled as of September 30 of Prior Year	Current Year Budget	Actual Number of Filled and Vacant positions at the end of each quarter							
			Quarter 1		Quarter 2		Quarter 3		Quarter 4	
			Filled	Vacant	Filled	Vacant	Filled	Vacant	Filled	Vacant
	714	758	712	46	715	43				

**Notes:**

***B. Key Vacancies***

One key position is vacant but recruitment is on hold pending an organizational review. May need waiver to hire key management position in operating division.

***C. Turnover Issues***

Turnover is normal.

***D. Skill/Hiring Issues***

Issue of use of CTAs pending resolution. MDHA has 59 CTAs; if contract is not renewed, terminating these CTAs and rehiring as county part-time positions will have a short-term negative effect on vacancy reduction.

***E. Part-time, Temporary and Seasonal Personnel***

Part-time: Current Budget: 120 with accelerated vacancy reduction teams; filled 99. Part-time positions will be reduced during the next fiscal year. Part-time positions were intended to be cut from the budget due to financial reasons, but during the budget hearings in September 03, monies were identified to keep 47 part-timers from losing their jobs.

Temporary Personnel: 59, a reduction of 10 personnel from earlier in the year.

***STATEMENT OF PROJECTION AND OUTLOOK***

This is the first year in over a decade that MDHA does not have funding for police and major social services, which were lost due to the termination of the federal DEG program. Vacancies in public housing continue to be high due to the challenges of implementing the Adker Consent Decree, but the BCC just approved a new procedure for filling vacancies. Occupancy should increase before the next quarter. With loan and other one time revenue, MDHA financial situation should be in balance at the end of the year.

Notes and Issues: None.

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**FINANCIAL SUMMARY**

(All Dollars in Thousands)

	PRIOR YEAR  Actual	CURRENT FISCAL YEAR 2003-04						
		Total Annual Budget	2nd Quarter		Year-to-date			
			Budget	Actual	Budget	Actual	\$ Variance	% of Annual Budget
<b>Revenues</b>								
♦ Surtax	\$37,845	\$52,299	\$16,825	\$14,716	\$28,650	\$29,838	(\$1,188)	57
♦ SHIP	22,099	14,530	8,883	3,946	10,765	30,457	(19,692)	210
♦ Section 8	131,002	117,699	29,425	30,643	58,850	62,725	(3,875)	53
♦ Housing	67,305	59,383	14,846	16,292	29,692	27,848	1,844	47
♦ Other	3,645	3,451	863	1,032	1,726	1,655	71	48
<b>Total</b>	<b>\$261,896</b>	<b>\$247,362</b>	<b>\$70,842</b>	<b>\$66,629</b>	<b>\$129,683</b>	<b>\$152,523</b>	<b>(\$22,840)</b>	<b>62</b>
<b>Expense</b>								
Personnel	\$42,517	\$43,781	\$10,945	\$11,523	\$21,891	\$21,296	\$595	49
Operating	175,253	201,326	50,332	44,002	100,663	83,832	16,831	42
Capital	2,737	2,255	564	465	1,128	550	578	24
<b>Total</b>	<b>\$220,507</b>	<b>\$247,362</b>	<b>\$61,841</b>	<b>\$55,990</b>	<b>\$123,682</b>	<b>\$105,678</b>	<b>\$18,004</b>	<b>43</b>

**Equity in pooled cash (for proprietary funds only)**

Fund/ Subfund	Prior Year	Projected at Year-end as of			
		Quarter 1	Quarter 2	Quarter 3	Quarter 4
Surtax	\$12,174	\$3,000	\$13,136		
SHIP	17,234	5,000	21,520		
<b>Total</b>	<b>\$29,408</b>	<b>\$8,000</b>	<b>\$34,656</b>		

**DEPARTMENT DIRECTOR REVIEW**

The Department Director has reviewed this report in its entirety and agrees with all information presented including the statement of projection and outlook.

\_\_\_\_\_  
Signature  
Department Director

Date \_\_\_\_\_